Registering Your Product and Plantronics Software

Visit plantronics.com/productregistration to register your product online so we can provide you with the best service and technical support. We also recommend that you install the Plantronics software located at plantronics.com/software. With it installed you can:

- Customize your headset and USB adapter settings to your personal preferences
- Automatically manage your PC multimedia so you never miss a call
- Quickly access links to product support and software/firmware upgrade information
Pair

NOTE If your phone supports Near Field Communication (NFC), go to NFC pairing.

Bluetooth pairing

1. Wearing your headset, power it on. You hear “welcome” in all the supported languages and then “pairing” in the default language. The headset LED flashes red and blue.
2. Activate Bluetooth® on your phone and set it to search for new devices.
   - iPhone Settings > Bluetooth > On*
   - Android™ Settings > Bluetooth: On > Scan for devices*

   NOTE *Menus may vary by device.
3. Select “PLT_Edge.” If necessary, enter four zeros (0000) for the passcode or accept the connection. Once successfully paired, you hear “pairing successful.”

NFC pairing

1. Ensure NFC is on and your phone’s display is unlocked.
2. Tap and hold the headset to the phone’s NFC tag location until NFC pairing completes. If necessary, accept the connection.
   TIP Keep an eye on your Smartphone’s screen for prompts to start and accept the pairing process.

   NOTE The headset’s NFC tag is located on the top of the headset. Phone NFC tag locations vary.

Pair Another Phone

After pairing your headset to your phone, you may want to pair another phone.

1. Power on your headset.
2. Choose:
   - Tap the Voice button and say “Pair mode”
   - Press and hold the Call button until you hear “pairing”
3. Activate Bluetooth on your phone and set it to search for new devices.
4. Select “PLT_Edge.”
   If necessary, enter four zeros (0000) for the passcode or accept the connection.

   Once successfully paired, you hear “pairing successful” and the headset indicator lights stop flashing.
The Basics

Make/Take/End Calls

Answer a call
Choose:
- Put on the headset to answer call, or
- Say “answer” after call is announced, or
- Tap the Call button 😊

Answer a second call
First, tap the Call button 😊 to end current call, then tap the Call button 😊 again to answer new call.

End a call
Tap the Call button 😊 to end current call.

Reject a call
Choose:
- Say “ignore” after call is announced, or
- Press Call button 😊 for 2 seconds

Call back last call
Double-tap the Call button 😊 to call back the last active call regardless of whether it was an inbound or an outbound call.

NOTE If no calls have been made or received in the current connected session this feature will not function. Double-tapping the Call button 😊 will result in a single low tone for each button press; however will not connect you to the last active call from the previous session.

Voice dial (phone feature)
If your smartphone has a voice-enabled assistant, press the call button 😊 for 2 seconds and wait for phone prompt.

Caller Announcement (mobile phone only)
When wearing your headset, you will hear the name of a contact calling you so you can decide whether to answer or ignore the call without having to check the phone screen.
An incoming caller name is announced:
if your phone supports Phone Book Access Profile (PBAP)

if you granted access to your contacts during pairing process (for many mobile phones, this is preset out-of-the box and may not be necessary)

if the caller is stored in the phone's contacts list

An incoming caller name is not announced: if the caller is unknown, unlisted, or blocked

During a conversation, press the Mute button . You hear “mute on” or “mute off.” An alert repeats every 15 minutes when mute is on.

NOTE If the headset smart sensors are enabled (default), mute is deactivated when the headset is taken off and everyone can hear each other.

Toggle the Volume button  up (+) or down (–) during a call or while streaming audio. While not on a call or streaming audio you can toggle the Volume button to adjust the volume level for Caller Announce and other voice prompts.

Smart sensors in this headset recognize if the headset is being worn and can automatically perform time-saving functions.

**Putting on your headset will:**
- Answer an incoming call
- Transfer an active call from your phone
- Resume streaming audio

**Taking off your headset will:**
- Transfer an active call to your phone
- Pause streaming audio
- Lock the Call button to avoid accidental calls

To reset your sensors, connect the headset directly to your computer’s USB port, and place it, with the eartip up, on a flat non-metallic surface for more than 10 seconds.
Disable sensors
To disable the sensors, hold both the Voice 📞 and Call 📞 buttons for more than 6 seconds until the LED flashes purple then red. Repeat to reactivate; the LED flashes purple then blue.

**NOTE** Sensors cannot be disabled while streaming audio.

Play or pause streaming audio

A 2-second press of the Play/Pause button ➤ II will either pause or resume playback of streaming audio.

**NOTE** You must pause your streaming audio before you:

- use your headset's voice commands
- initiate an outbound call with your headset (call back or voice dial)

**NOTE** If you power off the headset or go out of phone range while streaming audio, your headset will not play/pause the stream upon reconnecting until you manually resume streaming with your phone.