

FREQUENTLY ASKED QUESTIONS



Kuando Busylight Combi



What headsets and telephones does Busylight Combi support?

Busylight Combi supports all corded and wireless headset brands. Bluetooth headsets, mobile phones, and softphones are not supported.

Can I get an extension cord for the Busylight Combi?

Yes, you can purchase a 10 meter extension cord. Many people use this to place the Busylight outside their office door. Contact your supplier to learn more.

Can I connect both my handset and my headset to the Busylight box?

The standard box for Busylight Combi only allows you to connect either your headset or your handset. However, we have a different box (Dual) that allows you to connect both your handset and headset. Contact your supplier to learn more.

Can I connect Busylight Combi to my mobile phone?

No, sorry.

Can I use Bluetooth?

No, sorry. Busylight Combi supports corded and wireless headsets with a base, but not Bluetooth.

What colors does Busylight Combi use?

Red: Busy on the phone
Blue: Do Not Disturb

Does Busylight Combi have call alert similar to Busylight UC?

No, sorry. Busylight Combi does not offer any call alert.

NEED SUPPORT?

800.641.6416 *or*
CHAT ONLINE

